What fork or rear shock do I have?

All our forks and rear shocks are marked with a serial number or specification code. Those can be found in different positions, depending on the model. Here's how you can find out the exact specification and find a suitable replacement or spare part(s).

Suspension forks

All forks (from model year 2017) on have a QR code on one side of the lower legs. Upon scanning the QR code, you will get the complete spec description.



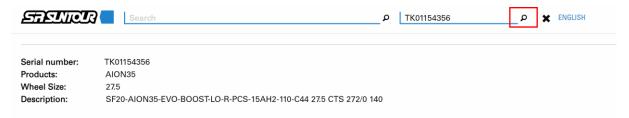
→Scan QR code → TL00104956;SF20-XCR34-BOOST-D S-LO-R-AIR-15AH2-110 29 CTS-1.8 300/0 F/C:YS728 18XCR34-W/S SB AL 80;2021/01/28

The high-end fork models all have a serial number that is unique. It can be found on the backside of the crown and starting with the letter "T" or "K", followed by another letter and 8-digit numbers.



With the serial number, you can search for your fork or rear shock on our website:

- 1. Visit <u>www.srsuntour.com</u>
- 2. Click on the magnifier icon in the top right corner and enter your fork's serial number into the "serial number" field.



%Note: If your fork has a number on the backside of the crown that starts with the letter "C" or "V" and is followed by another letter and a 6-digit number, you won't get a result when typing it in the search field on our website.

Instead, look for the QR-code and scan it. If you can't scan it, you can always take a picture or write down the specification code under the QR code and request the full specification by filling the service request form: <u>https://www.srsuntour.com/en/US/service-form-world/</u>



The specification code always starts with SFA, SFB, SFC, etc..the middle part is a combination of letters and numbers between 6 to 10 digits and the last part is a letter followed by two numbers.

Rears shocks

All SR Suntour rear shocks are marked with a serial number. It always starts with the letters "TR", followed by an 8-digit number. The serial number is located in one of the two places:

On standard mount shocks, you will find it next to the upper mounting point:



On trunnion mount shocks, you will find it next to the lower mounting point:

